

The 19th Annual Alberta Pharmacy Technician Conference



September 18 – 20, 2009

Fantasyland Hotel
West Edmonton Mall
17700-87 Avenue
Edmonton, Alberta, Canada

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About the Conference

Now in its 19th year, the conference will provide an opportunity to enhance knowledge and professionalism through

- exploring new trends and opportunities to enhance pharmacy practice
- information about changes pharmacy technicians can expect as professionals with evolving roles and regulation
- insight into embracing the future of pharmacy.

The Pharmacy Technician Society of Alberta (PTSA) is proud to host this premier pharmacy technician educational and networking event for the second year. Through a mix of plenary and concurrent sessions that utilize keynote, practice specific and motivational speakers, learning opportunities will be kept interesting and varied.



Who should Attend

The conference will attract approximately 300 pharmacy technicians and assistants from across Canada and from varied practice settings including community, institution and hospital settings, educators, and specialty area technicians. The conference may also be relevant to pharmacists and other members of the pharmacy team.



Why Attend

- Explore What's Next...with the ever-changing pharmacy profession
- Obtain Continuing Education Units to enhance professional development
- Meet and network with 300 pharmacy technicians from different practice settings
- Visit with Vendor Exhibitors and learn about new products and services in the industry
- Enjoy social activities including the Saturday evening entertainment
- Explore the West Edmonton Mall during free time



Poster Contest

You are invited to participate in the opportunity to exchange information and best practices with peers in a fun and challenging way through the annual Pharmaceutical Partners of Canada Inc. poster contest.

All application forms must be e-mailed to **Amanda_MJ_High@yahoo.ca** no later than **August 7, 2009**. Please include a summary (100 – 200 words) giving a clear but brief overview of your presentation. The application summary will be included in the conference delegate booklet and may be used to assist the contest judges in selecting the best overall presentation. Visit **www.pharmacytechnicians.ab.ca** to download the submission guidelines and application form.

The Best Poster Presentation will be awarded a prize of \$200.00 sponsored by Pharmaceutical Partners of Canada Inc.



Vendor Exhibition

A vendor exhibition will be held during the Friday evening of the conference, providing delegates with the opportunity to explore and compare an array of products and services available from industry suppliers.

Delegates are encouraged to take the time during the evening to visit the exhibitors, whose support makes the conference possible.



Saturday Entertainment

All delegates are welcome to attend the Saturday evening entertainment at Jubilations Dinner Theatre, West Edmonton Mall. Take advantage of a great way to meet with other delegates in a social setting and “**Strut and Jive the Night Away**”.

All conference registration fees include one Jubilations Dinner Theatre ticket. Additional tickets for spouses etc. are available for **\$55.00** each.



Conference Program

Friday September 18, 2009

5:30 PM – 9:30 PM

**Registration Opens
Reception/Silent Auction/Vendor and Poster Exhibits
Interactive Event**

Kick off the conference weekend in a relaxed environment designed for network interaction. Visit vendor exhibit booths to learn about new industry products and services.

Enjoy the poster contest submissions and hear from each of the presenters.

An interactive event will offer delegates the opportunity to get the most out of the evening's exhibits in a fun and creative way.

Saturday September 19, 2009

7:45 AM – Welcome from the Conference Planning Committee Co-Chairs

**8:00 AM – *Keynote Address* – Karen Welds
*Pharmacy Trends 2009: A Roadmap for Techs***

It's hot off the press—the 2009 results to the annual Trends & Insights Survey of Pharmacists, with new data on the role of the technician and technician regulation! Don't miss this comprehensive, candid overview of major trends in pharmacy. This presentation will help you understand key trends in community and hospital pharmacy, demonstrate the growing importance of pharmacy technician regulation and describe opportunities for technicians to expand their role and career development.

**9:00 AM – Dale Cooney, BSP, MBA
*Regulation of Pharmacy Technicians in Alberta***

Dale will briefly review the events that lead toward the Alberta College of Pharmacists involvement in the regulation of pharmacy technicians, provide an update on the development of regulations and standards, and outline the process that will be required for Alberta technicians to become regulated.



Conference Program

Saturday September 19, 2009 continued

10:30 AM – Concurrent Sessions

Bonnie Gardner, MLT (cyto), CPhT (US)
Institutional Pharmacy: Jeopardy or Not!

Long term care institutional pharmacy is a unique and challenging combination of retail and hospital. How much do you know about it? This session will provide understanding of the unique role of institutional pharmacy by comparison to hospital and community pharmacy, the role of the clinical pharmacists and the complex and valuable role played by the pharmacy technician.

Troy Lohnes, B.Sc. Pharmacy
Outlook: Email Etiquette

Email etiquette, management including calendar management are critical business functions in today's workplace. This session will not be email 101, but rather a session to provide tips and tricks on using email and your calendar in Outlook as a communication tool.

Chris McRee, BSc. Spec., BSc. Pharmacy
Depression and Substance Abuse in the Pharmacy...Out of Sight, Out of Mind

Session will involve a general discussion about Major Depressive Disorder (MDD) including diagnosis, symptoms, and treatment options. In addition, prevalence and costs to the individual, the healthcare system, and society as a whole will be discussed. From here, data and examples will be discussed regarding the impact of MDD within a pharmacy setting specifically, and potential risk/prevalence of concurrent substance abuse in this situation.

11:45 AM – PTSA Annual General Meeting

The AGM provides an opportunity for Pharmacy Technician Society of Alberta members to come together to discuss the maintenance of the Society and the issues affecting pharmacy technicians and assistants. All conference delegates are encouraged to attend.



Conference Program

Saturday September 19, 2009 continued

1:15 PM – Concurrent Sessions

Lisa Walzak, R.N., B.Sc.N.

Canada Vigilance Program – Reporting Suspected Adverse Reactions to Drug Products

Adverse reaction reports are one of the ways that Health Canada monitors the post-market safety of drug products. Pharmacy technicians have a role in this process. The session will identify and describe the filing process for reports to be sent to Health Canada.

Jan Oruck

Aseptic Technique Practice, Process and People – The Baxter CIVA Centre Approach

The session will look at the processes required for assuring the accuracy and sterility of aseptically admixed products prepared in Pharmacy practice. Attendees will learn the critical quality processes incorporated by the Baxter CIVA Centre including personnel technique, qualification and environmental monitoring. The presentation will reference and discuss the “best practice” recommendations of USP 797 and will provide some key learning in this area.

**Betty Golightly, BSc Pharmacy, Clinical Pharmacist, Foundation in Travel
Medicine (Glasgow) Certificate in Travel Health™**

**Immunizations and Cold Chain: The Pharmacy Technician’s Role in Pharmacists
Administering Injections**

Beginning in 2007, Alberta pharmacists were afforded the opportunity to learn how to administer medications by injection. With this broadened scope of practice, come added responsibilities. Knowledge about immunizations and storage requirements is essential for pharmacy technicians/assistances in a retail setting to play a key role in patient safety, care, and comfort.

2:45 PM – FREE TIME! Explore the Mall



Conference Program

Sunday September 20, 2009

8:15 AM – Welcome from the Conference Planning Committee Co-Chairs

8:30 AM – Jennifer Martin, Bachelor of Journalism Honours
Being Your Best – Making the Most of Change

A motivational session with a vibrant broadcast news journalist and local personality provides inspiration through interesting anecdotes and learning experiences in the ever changing, pressure filled media world. This thought provoking talk will help you embrace workplace challenges, make the most of changes beyond your control and encourage you to use your inner spirit and personality to achieve more success and fulfillment through your career.

9:30 AM – Brian Hamilton, MPA, CISA
The Health Information Act and You: A Primer for Pharmacy Technicians

This presentation will give an introduction to the Health Information Act, geared toward pharmacy technicians. Attendees will gain an understanding of the Health Information Act and how it relates to the practice of pharmacy in Alberta and roles and responsibilities with exercising professional discretion.

11:15 AM – Dale Cooney, BSP, MBA
Regulation Question and Answer Session

Questions relating to the Regulation of Pharmacy Technicians in Alberta will be addressed during this live question period.

12:30 PM – Closing Remarks

This Conference has been organized by the
Pharmacy Technician Society of Alberta planning
committee

